

Dear Parents and Guardians

HOME TO COLLEGE TRANSPORT SERVICE FOR ST EDMUNDS COLLEGE

We are pleased to provide details of the booking windows of the home to college service for the 2022/2023 academic year. Information on fares can be found on the parent portal. Timetables, pick-up stop details can be found on the Kura St Edmunds College dedicated transport site: [St Edmunds College Bus Service](#)

All bookings must be made via the KURA app, the details of which are set out below. Bookings must be made for the entire school year which runs from 06th September 2022 – 04th July 2023. By placing a booking with the St Edmunds College Home to College Service you acknowledge that you have read, understood, and accepted the Terms and Conditions of use of the College's transport service which are attached to this letter. Please note that Kura is by invite only, please do not download the app prior to receiving your invitation email as you will not be able to see any information.

New users of the Home to College Service and Kura

Bookings for the 2022/2023 academic year will open to new parents on the 06th June 2022 and these must be completed by 5:00pm on the 17th June 2022.

As the booking window opens you will receive a 'Welcome to Kura' email with details of how to create your secure Kura account. Our easy-to-use app guide can be found on your dedicated transport site [St Edmund's Bus Service](#) or at [Observer App Guides](#). You will need to book your child's place on your chosen route on the days you require. Bookings must be made for the entire school year which can easily be done by selecting the "Book all available trips for this route" button. You do not need to worry about school holidays and half terms as Kura will automatically remove these dates. You will be billed for the selected journeys automatically each term in arrears unless you decide to cancel and please remember that we require a full term's notice of any changes.

Please ensure you read the terms and conditions for using the transport service before making a booking. Bookings must be placed for the entire school year, and you will continue to be charged unless cancelled in line with the cancellation policy.

Existing users of the Home to College Service and Kura

A reminder that bookings need to be placed via the Kura app again for the forthcoming academic year. Bookings will be open from Thursday 26th May, and these must be completed by 5:00pm on the 17th June.

You will need to book your child's place on your chosen route on the days you require for the academic year as bookings are not automatically carried over from one academic year to the next. All bookings must be made via the Kura App and must be made for the entire school year. You will be billed automatically each term in arrears unless you decide to cancel

and please remember that we require a full term's notice of any changes. To make bookings select the "Book all available trips for this route" button. You do not need to worry about school holidays and half terms as Kura will automatically remove these dates. You will be billed for the selected journeys automatically each term in arrears unless you decide to cancel and please remember that we require a full term's notice of any changes.

Please ensure you read the terms and conditions for using the transport service before making a booking. Bookings must be placed for the entire school year, and you will continue to be charged unless cancelled in line with the cancellation policy.

If you have any trouble accessing the KURA app, need help with bookings or if you require any other form of assistance, please do not hesitate to contact the Kura team by emailing stedmunds@ridekura.com or calling the dedicated transport line on 0203 0053748

Kind regards

The St Edmunds College Bus Service Team
The Kura Team